Directeur de l'état civil
Québec

Citizen complaint

IMPORTANT
The information you give is protected and remains confidential.

Numéro de suivi

Section 1: Identification of complainant

1. Surname

2. Given name

3. Home address (number, street, apartment, municipality, province and country)

4. Postal code

5. Aera code Phone number (home)

6. Area code Phone number (cell phone)

7. Area code Phone number (work) Extension

8. E−mail address

9. Language of communication
☐ French ☐ English

Section 2: Nature of the complaint

10. Source of the complaint
☐ Citizen ☐ Other, please specify: _____

11. Nature of the complaint
☐ Access to services
☐ Decision disputed
☐ Processing time
☐ Input error
☐ Service charge
☐ Language of communication
☐ Quality of information
☐ Employee−client relationship
☐ Service not conform to request
☐ Other, please specify: _____

Section 3: Summary of the complaint

12. Identification of persons with whom you dealt (names, functions, dates, phone numbers)

13. Reference number (Registration number)

14. Description of the complaint

Section 4: Complainant signature and date

15.
X _____
Signature of complainant

Year Month Day

Services Québec FO−23−01 rév. : 0 (2007−09−04)

Section 3: Summary of the complaint, continued

14. Description of complaint, continued